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## HANDS FREE COVID GREETING

We've all got masks covering half of our faces. We're social distancing, and we're avoiding physical contact. How do we create a connection with others? In a "hands-off" world, how do we establish trust which is the basis for all relationships?

## Remember these 8 steps towards a hands-free COVID connection:

- 1. It only takes 5 seconds to make a first impression, and the timer is on from the moment you meet someone.
- 2. Your posture signals how you feel about yourself. Stand up straight, chin up, shoulders back.
- 3. If you are being introduced to more than one person, focus on one person at a time.
- 4. Maintain good eye contact, a steady gaze. Look that person in the eye.
- 5. Smile deeply under your mask.
- **6.** Use the person's name as you greet him or her.
- 7. If you are introducing yourself, be sure to say your name clearly: I'm Candy O'Terry. It is so nice to meet you, Bob.
- 8. Gently bow your head down and then up again as you say hello. This powerful gesture telegraphs respect.

Remember: No matter how you sound, I can make you sound better.

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